



**Buenos Aires 2023**  
XV JUEGOS MACABEOS  
PANAMERICANOS



## **XV Pan -American Maccabean Games 2023**

### **Terms and conditions**

¡Bienvenidos! Welcome! Shalom! ¡Bem-vindos! ¡Bruchim Ha'Baim!, to  
Buenos Aires and the Pan -American Maccabean Games!

We are proud to present our Service Commitment, Code of Conduct and general aspects of the organization, drafted to inform participants the fundamental details of the event. We wish to go through, and joyfully share a happy, exciting, and unforgettable experience at the Pan-American Maccabean Games Buenos Aires 2023

The Pan-American Maccabean Games Buenos Aires 2023 are the most important Jewish-Zionist international event of the year in the whole continent.

It involves organizing competitions in over 25 sports disciplines, and more than 4,000 participants: athletes, delegates and partners included.

Three main sports venues have been selected, belonging to community institutions that are a fundamental part of *Federación Argentina de Centros Comunitarios Macabeos* (FACCMA) (Argentine Federation of Maccabean Community Centers), all of them with excellent facilities. To complement, there will be other venues for specific sports activities.

Accommodation of all the delegations will be in upscale hotels, located in the downtown area, and offering a wide range of services.

We have an efficient transport system to and from the sports venues, dining center, ceremonies and events.





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Social, educational and cultural activities will be scheduled, to complement sports practices. City tours will be available for attendees to visit different community sites and other places.

The purpose of this document is to share the different services available, and to establish common criteria for all. We look forward to guarantying a great experience for all the Pan-American Games Buenos Aires 2023 participants.

The Argentine Jewish community will be honored to welcome you. Our Federation and the Organizing Committee's volunteer and professional members are fully committed and devoted to a successful and quality event, strengthening the continuity of the Jewish people and its traditions, while conveying the unwavering appreciation of our land, Israel.

Ariel Isaak

XV-JMP-BA23 President

Martín Feldman

XV-JMP-BA23 CEO



1. **GENERAL**

- a) Official dates: December 27, 2023 to January 5, 2024. Some of the services of the Pan-American Maccabean Games (XV-JMP-BA23) will be available before, through previous agreement with the Delegations arriving prior to the established dates, for the so-called pre-camp.
- b) Athletes will compete in 3 categories: Juniors (Juniors and Youth), Open and Masters. We offer the following services adapted to the specific requirements of each category: Training and Sports Competition, Accommodation, Transport, Meals and Hydration, Culture and Ceremonies.
- c) Every Head of Delegation or Official Representative must manage the payment of their Delegation before the beginning of the Games, according to the scheduled dates (1<sup>st</sup>. payment: 10% of the total before March 15, 2023; 2<sup>nd</sup>. Payment: 40% of the total before June 30, 2023; 3<sup>rd</sup>. payment: 40% of the total before September 30, 2023; 4<sup>th</sup>. Payment: 10% of the total before October 30, 2023). If this condition is not met, athletes will not receive identification badges. The identification badge is mandatory to access all XV-JMP-BA23 services.

2. **REGISTRATION**

The XV-JMP-BA23 registration system will be in place during the event, starting with the registration and throughout the daily operations. After the initial registration in the system by the Head of Delegation, every participant can opt for adding their personal data. The system will include participants' personal data, even flight details. All the operations will be scheduled on the basis of said information: reception, transport, accommodation, and competitions. It is the Delegations' responsibility to provide participants' precise details and report the information to the XV-JMP-BA23 Registration Department in the established dates.

Participants' individual registration will require reporting personal data, sport data, medical history, certificate of fitness or declaration of good health, and release of responsibility defined by the XV-JMP-BA23 Organizing Committee.

3. **WEB SITE AND SOCIAL MEDIA**

The XV-JMP-BA23 website will provide useful and thorough information on sports tournaments, characteristics of Buenos Aires, the history of the event, and more. Once the



registration process is finished, the website will show the final schedule of the Games. During the Games, the results and statistics will be reported in real time with scores' live updates. Participants and fans will have access to updates, tips and more in the Games' Facebook and Instagram.

4. **MOBILE APP**

The XV-JMP-BA23 will provide an app for participants, updated in real time and containing information on competitions, venues, and results. The app will connect with GPS navigation systems to the various sites (Competition venues, hotels, events, etc.).

5. **PRE-CAMP**

For the delegations arriving in Buenos Aires prior to the beginning of the XV-JMP-BA23, the organization is preparing a full pre-camps program (fees apply), that should be requested in advance and coordinated before the event. The organization is responsible for the pre-camp. The different pre-camp are coordinated and operated based on the guidelines of the Operations Department (Security, Protection and Medicine) just like at the event: hotels, transport, meals, security, tours, culture, and sports venues have been inspected and operate according to the law. In this program, the XV-JMP-BA23 rules apply to pre-camp participants. The delegations that decide on their own to use training camps or different places that are not under the organization's responsibility will not enjoy such services.

6. **MEDICAL SERVICE**

All the participants under the framework of the XV-JMP-BA23 (athletes, officials, registered partners) are covered by a medical service for the Pre-Camp and the Games, which includes care during the sports competitions, ceremonies and events, as well as transfers to and from the competition venues. Participants are also covered for assistance in hospitals/clinics, should the need arise. The Heads of Delegations have more details available. A participant whose data are not provided by the Delegation and whose payment has not been received will not be officially registered and therefore will not be covered by the medical service.

Medical care will be provided in the hotel area through a pre-established response/action protocol, as well as in every site and activity during the event, according to the type of activity, participants' number and identity, and other facts. An athlete who suffers a medical issue during o before the XV-JMP-BA23 must inform it to the organization and his TO.





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All athletes participating in the XV-JMP-BA23 must have a medical fitness certificate to perform physical, sports and competitive activities. Heads of Delegation will keep the certificates that may be required for individual registration and accreditation.

## 7. PROTECTION

The security strategy and plan in sports venues, ceremony venues, transportation and hotels, will be coordinated by the DAC (Community Assistance Department) reporting to DAIA (Delegation of Argentine Jewish Associations), jointly with the state security forces (police, border patrol, firemen, and other emergency services). Delegations wishing to bring their own security personnel must coordinate with, and get the approval of, the event's Operations Department. Once the approval gets confirmation, personnel must be registered.

The event's Security Department works with qualified and experienced professionals to guaranty a strict operation with the highest possible security standards, compliance with the legislation and rules, and valid operational licenses for all scheduled sites and venues (as well as for the alternative locations). Security procedures during the event include real time inspections and corrective measures.

Participants must download an app that by pressing a panic button connects to the XV-JMP-BA23 call center and establishes direct communication if the participant is in danger. This app is mandatory for JUNIORS. The app allows tracking the location as needed and alerts users when leaving authorized areas. This app is not mandatory for OPEN and MASTER participants.

## 8. IDENTIFICATION BADGES

To identify XV-JMP-BA23 participants, each of them will receive an identification badge with a unique identification number and a barcode or QR to be scanned by the monitoring and control system. To receive this credential, participants must have completed the registration process in the dates informed and have been validated by their TO. Participants can circulate freely in the XV-JMP-BA23 sites and events wearing the badge. The emergency numbers for XV-JMP-BA23 participants will appear on the badge. **Without wearing the badge, participants will not be able to participate in XV-JMP-BA23 events. We recommend to wear the badge during the all the games.**







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## 9. TRANSPORT

The transport system is designed to serve XV-JMP-BA23 registered/accredited users. The service is provided throughout the activity and at different times: arrivals and departures, ceremonies and events, sports training and competitions, meals, leisure time, cultural and educational activities and tours. Transfers will be available for the Pre-camp delegations.

- a) On competition days, the system works as a one-way transport service, leaving at fixed times, according to each division's sports.
- b) Transfers take place between the hotels and sports venues according to the categories of the athletes staying at each hotel.
- c) Return transfers from the sports training and competition sites will operate at multiple hours, starting after lunch.
- d) The sports equipment that does not fit in the bus luggage compartment, e.g. bicycles, will be transported according to the cycling and triathlon schedule.
- e) **Only users bearing the Accreditation that includes transport will be allowed on the event's transport vehicles.**

## 10. ARRIVAL AT AIRPORTS AND BUQUEBUS

The Pan-American Maccabean Games Buenos Aires 2023 staff will meet participants arriving at the luggage conveyor belts in the arrivals sector; they will help participants to go through border control, baggage claim procedures and will provide directions to get to the bus parking lot for transfer to the hotels. Our staff will be at the airport on the arrival dates and times recorded in each delegation's registration system.

At the end of the XV-JMP-BA23, the organization will provide buses to drive participants to the airport according to the flight details recorded in the system, where the staff will guide them to the airline check-in counters. Please remember that the staff will be unable to help them once they get through the first security control area when leaving the country. Arrivals and departures not registered in the accreditation system will not be able to receive services from the XV-JMP-BA23.

## 11. HOTELS

- a) Participants will enjoy the hotels' warm welcome and friendly service. In the hotels, the quality and scope of the service is appropriate for each category. The Heads of Delegation will distribute athletes in the rooms in the registration system, after EF3, at least two months before the opening of the XV-JMP-BA23.





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- b) Early check-out: inform the hotel manager and the Hospitality committee in advance.
- c) Hotel check-in: All day December 27, 2023. Early arrivals that are not part of the Pre-camp program should be coordinated directly with the XV-JMP-BA23 Hospitality Department.
- d) Hotel check-out: Until 10:00 a.m. January 5, 2024. Late check-out will be offered according to availability and should be coordinated directly with the Accommodation and Registration department.
- e) Special requests by delegations, e.g. additional rooms, or halls, will be charged and provided according to availability.
- f) Participants must abide by the hotels' Code of Conduct, in the rooms, public areas, other facilities, also regarding furniture and equipment. **The Delegation will be financially responsible for damage to the hotel rooms or acts of vandalism.**
- g) Participants leaving the hotel for any reason must inform the XV-JMP-BA23 Organizing Committee as soon as possible.
- h) The XV-JMP-BA23 reserve the right to demand financial guaranties to the Heads of Delegation of athletes staying at the selected hotels.
- i) Extras
  - 6) Only internal phone calls are allowed from hotel phones, no outgoing calls.
  - 7) Minibars will not be replenished.
  - 8) Room service or other paid services: participants are responsible for the service order with a fee and its payment to the hotel.
  - 9) Most of the hotels offer Wi-Fi service in public areas. Some also offer it in the rooms.
  - 10) Laundry service: some hotels will have it available with a fee.

#### **GAMES PERSONNEL**

Besides the regular hotel staff, there will be a designated working team in each hotel as a liaison between the Organizing Committee and the participants lodging there. Its mission is to guaranty the right service level, and help them in any way during the event.

The Assistance Staff in the hotels will be available during the whole day (either face-to-face or by phone) to provide updated information (at the office or through screens) on events, cultural and leisure activities, and information on access to medical services. These personnel does not give official information about sports or disciplinary resolutions.

#### **j) OPEN DIVISION ROOMS**

The Head of Delegation will allocate the rooms. There will be 2/3 participants per room; more could be allocated in special cases, depending on physical conditions.





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**k) MASTER DIVISION ROOMS**

Two participants will share a room; in special cases, more can be added, depending on the physical conditions. MASTER's spouses/partners/family members must register through the accreditation system at the official price. MASTERS who use this option will transfer to the sports venues according to the space available. If space is available, in buses leaving the hotels to the relevant venues for athletes staying at the hotel, or getting to the facilities on their own. MASTER athletes selecting the above option should state their choice in the XV-JMP-BA23 accreditation form.

**12. CATERING**

- a) Kosher meals will be served in all places during the event.
- b) December 27, opening day for hotels: only dinner will be provided in the evening.
- c) Athletes will receive water, for competitions. Athletes will pay for bottled water or beverages used in their rooms.
- d) Access to meals will resort to the Accreditation to the event or other method selected by the Organizing Committee.
- e) All categories: JUNIORS, OPEN and MASTERS will have full board. Breakfast at the hotel, lunch generally at the sports venues, and dinners at the City Convention Center (*Centro de Convenciones*). The Organizing Committee may decide to change a meal location because of organizational needs.

**13. TELEPHONE AND INTERNET**

No outgoing calls are allowed from the hotel telephones, only internal calls. Persons making outgoing phone calls will be invoiced the total cost of the call/s at checkout. All hotels offer free Wi-Fi service in the public areas, some also in the rooms. Recommended: Buy call minutes, SMS and Internet packets.

**14. SPORTS**

- a) **Preparation:** Before the competition starting date, athletes and teams will have training facilities available, either in their competition venues or in alternative training locations. The allocation of training locations for athletes and teams is based on a previous registered request to the Sports Coordinator, and training locations availability. During Competition Days, efforts will be made to provide training time according to the Delegations' requirements. The Organization provides only transportation to the







training sites, not the equipment required for training.

**b) Competition**

Sports Competitions will be held from December 28 to January 4; the Full Schedule will be published in advance; all late arrivals or early departures of the OTs or participants may not be taken into account for the programming of the competitions; all the sports venues have been authorized by the various sports associations, and all sports abide by the rules and regulations approved by the RSC (Regional Sports Committee). Informative WhatsApp groups will be created for each competition, they are made up of the tournament coordinator and the coach/manager of each team. In individual sports each TO will designate 1 referent from the entire discipline

Coordinators will be available at the hotels or by phone, mornings and afternoon/evenings to serve as a liaison between the sport tournaments and the Delegations, for different issues. Technical meetings will be held for all sports before the first Competition Day, with sports organizers, RSC representatives and tournament directors. Results will appear in our app in real time. Tournaments start with an opening ceremony, when players enter the field. Winners are announced at the end of the competition; they stand on the podium and receive their medals.

- c)** Fair Play, Code of Conduct, and regulations must be maintained and respected at all times, both inside and outside the field. They are as important as aspiring to excellence, and eager to win. The Sports Department makes sure that all competitions are managed, adjudicated and refereed fairly to benefit all participants according to sport values. **The use of violence or the breach of referees' instructions will result in expulsion from competitions and events and will subsequently be submitted to a disciplinary committee, expulsion being the maximum sanction. The same applies to the use of controlled substances.** The disciplinary reports may be requested by the TO or World Maccabi in the event that these institutions wish to extend the sanctions beyond the XV-JMP-BA23.

- d)** There will be a Referent in every competition venue to permanently manage the facilities, organize transportation, manage the catering service, and logistics. The referent will coordinate the supplies needed for the competition, including equipment, hydration, medical team, etc. In case of referral to a hospital, the Delegation may assign a person to accompany the injured/sick participant.





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#### 15. **CEREMONIES AND EVENTS**

- a) Transport vehicles leave the hotels/sports venues according to schedules allowing athletes to be in time for the ceremonies and events, and later return to the hotel area.
- b) Dinners on site are part of the program for evening events, like the opening and closing ceremonies
- c) Security staff, ushers, waiters and medical teams are present in all ceremonies and events.

##### Main events:

Dec. 28	OPENING CEREMONY	Movistar Arena
Dec. 29	SHABBAT CEREMONY	Centro de Convenciones and others
Dec. 31	END-OF-YEAR PARTY	Centro de Convenciones
Jan. 02	GALA	Libertad Synagogue
Jan. 04	CLOSING CEREMONY	Centro de Convenciones

#### 16. **CULTURAL PROGRAM AND TOURS**

Participants may select cultural events and limited time tours in Buenos Aires.

Before the launching of the XV-JMP-BA23, tours and itineraries will appear in the app; information can also be found in participants' kits and information desks.

- a) Early registration is mandatory for participating in tours.
- b) All tours will be carefully planned, and include security, protection and medical service.
- c) Registration for Junior athletes: the coaches designated by the TO, in charge of the groups, will register participants for tours.

#### 17. **SHABBAT**

The organization will not schedule training activities, competitions or other events from Friday evening to sunset on Saturday. Shabbat peace reigns in the XV-JMP-BA23: athletes rest and enjoy a traditional Kabbalat Shabbat and festive dinner at *Centro de Convenciones* on Friday evening. Rabbis will offer optional synagogue services: Kiddush before Shabbat lunch and Havdalah on Saturday evening to mark the beginning of the new week.





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**18. MEETINGS (MIFGASHIM)**

During the XV-JMP-BA23, the Organization will offer opportunities to meet with Argentine Jewish community institutions. The event will invite Argentine nationals to a number of events during the XV-JMP-BA23.

**19. JUNIORS**

**a) TRANSPORT**

1. Transportation will be available from the hotel to the venue and back to the hotel.
2. Transportation will be available to and from the City Convention Center for dinners.
3. Transportation will be available to and from the ceremonies and events locations.

**b) ACCOMMODATION**

1. Allocation of hotels and rooms based on Delegations' registration.
2. Between 2 and 3 participants per room.
3. Juniors may leave the hotel or competitions venues only with their coaches, or accompanied by a person in charge. The Head of Delegation must authorize any other outing.

**c) CATERING**

1. Full board (3 meals a day) includes breakfast at the hotel, lunch served in the sports venues or satellite sports facilities, and dinner at the City Convention Center.
2. Heads of Delegations' responsibility: to lead Juniors to lunch in sports venues. No lunch will be provided to athletes who choose to stay at the hotel.

**d) TOURS**

1. Registration for Junior athletes: the coaches designated by the TO, in charge of the groups, will register participants for tours.





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### CODE OF CONDUCT OF THE XV-PAN-AMERICAN MACCABEAN GAMES

1. This Code of Conduct applies to all participants throughout the duration of the XV-JMP-BA23 (including the Pre-camp), at all sites and times, and without exception: Athletes, coaches, managers, officials, medical staff and all the members of the delegation who assists to the XV-JMP-BA23 ("Participants"). All Participants must know and respect, all time during the event "Terms and conditions", "Code of conduct" and "General regulations" of the XV-JMP-BA23. A copy of this documents is in the web page of the XV-JMP-BA23.
2. Absolute obligation to obey the medical and security guidelines during competition the games. Non-compliance will be referred to the disciplinary committee and given the maximum sanction, expulsion.
3. Absolute obligation to respect the organization's and staff instructions throughout the event (including the Pre-camp). Non-compliance will be referred to the disciplinary committee and given the maximum sanction, expulsion.
4. Use of violence or non-compliance with referees' instructions will result in expulsion from competitions and events, and referral to the disciplinary committee to impose the maximum sanction, expulsion.
5. The use of controlled substances will result in expulsion from competitions and events, and referral to a disciplinary committee to impose the maximum sanction, expulsion from the XV-JMP-BA23.
6. Violation of federal legislation and/or disruption of public order will result in expulsion from competitions and events, and referral to the disciplinary committee to impose expulsion from the XV-JMP-BA23.





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**7. Rules of conduct:** It is mandatory for the Participants of the XV-JMP-BA23 to:

- a) Respect the rules and the spirit of fair play and non-violence, prioritize the physical and emotional well-being of others and behave accordingly.
- b) Respect the spirit of the sport, all his teammates and delegation, as well as members of other delegations.
- c) Respect all rules, regulations, and rules of the sport, respect the authority of officials and referees, and communicate with them appropriately.
- d) Respect the entire work team of the XV-JMP-BA23, in all areas of the event, throughout its duration. Follow the instructions that the Staff of the XV-JMP-BA23 provides to the participants. Communicate appropriately with all those involved in the XV-JMP-BA23.
- e) Prepare and participate in the XV-JMP-BA23 maintaining the best physical condition and health possible, to perform at the highest level possible.
- f) Observe, respect and comply with all the indications of the respective Head of Delegation or by any person designated by the TO.
- g) Adhere to the anti-doping policies, procedures and regulations indicated by the World Anti-Doping Agency ("WADA"), including abstaining from all prohibited substances and practices.
- h) Respect the rights, dignity and worth of all participants, regardless of age, sex, ability, social, economic or cultural condition.
- i) Demonstrate good sportsmanship before, during and after competitions. Be polite to members of the opposing team. Treat all players, coaches, officials, and spectators with respect. Be a positive example to others, particularly to young athletes and spectators, and avoid all forms of unsportsmanlike play.
- j) Respect, care for and keep clean all the common spaces of the XV-JMP-BA23. Hotels, competition venues, dining rooms, changing rooms, transportation.







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8. **Prohibited Conduct:** The following forms of Conduct will not be tolerated and may result in procedures, decisions and disciplinary actions in relation to Participants and Delegations:
- a) Actions (including the use of inappropriate language) that annoy others, or cause offense, disturbance, or distress.
  - b) The consumption of alcohol or the supply of alcohol to participants under 18 years old.
  - c) The supply, possession or consumption of illegal drugs.
  - d) Any form of abuse, assault or violence (including emotional, verbal, physical or sexual abuse/assault/violence); in appropriate cases, the police may be contacted to intervene.
9. **Anti-Doping Requirements:** All the athletes participating in the XV-JMP-BA23 may be subject to random testing, administered by the appropriate authorities. It is not the responsibility of FACCMA or the Organizing Committee of the XV-JMP-BA23, or the International Sports Committee to publish a list of "prohibited substances and practices". WADA provides that resource at: <http://www.wada-ama.org>.

The goal of the XV-JMP-BA23 XV-JMP-BA23 staff is to guaranty full satisfaction with our services.

*¡We wish you the most fantastic Pan-American Games 2023! JAZAK VEEMATZ!*





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### AFFIDAVIT

To the Organizing Committee of the XV-Pan-American Maccabean Games Buenos Aires 2023

I hereby declare that I will participate in the XV-Pan-American Maccabean Games Buenos Aires 2023. I acknowledge that participating in it may represent a possible health risk for me; therefore I DECLARE UNDER MY RESPONSIBILITY and swear that I am ABLE to do so.

I assume all risks associated with my participation in the event, which I declare to know and value.

I hereby declare that I have privately run medical tests proving that I may perform all types of sports activities and physical exercise, both active and passive, intensive, competitive and continuous or periodic, whereby:

I hereby declare under oath that I do not suffer from physical conditions, neither acquired nor congenital, or lesions that could negatively affect my health or life should I take part in the Pan-American Maccabean Games 2023.

Therefore, I hold FACCMA (Argentine Federation of Maccabean Community Centers), the Organizing Committee, directors, professionals, staff, competition venues, contracted providers and volunteers harmless from any liability they could have because of pre-existing conditions or resulting from the performance of physical and/or sports activities in the XV-Pan-American Maccabean Games 2023.

Likewise, I personally undertake that I am participating in sports activities that may cause physical lesions, as is the case with such activities, which I have carefully considered prior to my registration in the XV-Pan-American Maccabean Games 2023.

Therefore, I hold FACCMA (Argentine Federation of Maccabean Community Centers), the Organizing Committee, directors, professionals, staff, competition venues, contracted providers and volunteers harmless from any liability they could have because of injuries caused by third parties while performing physical and/or sports activities in the XV-Pan-American Maccabean Games 2023.





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Also, I hold FACCMA (Argentine Federation of Maccabean Community Centers), the Organizing Committee, directors, professionals, staff, competition venues, contracted providers and volunteers from any liability they could have for the theft, robbery or loss of my personal belongings in the facilities, sports venues, hotels, ceremonies, or transport vehicles during the XV-Pan-American Maccabean Games Buenos Aires 2023

I hereby declare that the above-mentioned entities and individuals shall not be held responsible for fires, short-circuits, or acts of God, regardless of the original cause; health impact resulting from third parties' quarrels or fights, or from physical or other conditions that may happen before, during, or after the end of the XV-Pan-American Maccabean Games Buenos Aires 2023.

I hereby authorize the organizers of the XV-Pan-American Games to use, reproduce, distribute and/or publish photographs, movies, videos, recordings and/or any other audiovisual recording method in which I appear while participating in the XV-Pan-American Maccabean Games 2023, without any monetary compensation.

Participating in the XV-Pan-American Maccabean Games Buenos Aires 2023 involves my responsibility for the data provided, my acceptance of "Terms and Conditions", "General Regulations", "Code of Conduct", the payment of registration fees and the requirements requested by the TO which I represent in the XV-Pan-American Maccabean Games Buenos Aires 2023.

